Least privilege in the data center
Introduction

Removing excess administrator privileges is considered one of the most essential risk mitigation strategies for organizations and IT departments globally, immediately improving the security posture of any organization and enabling regulatory compliance.

This approach of 'least privilege', where sysadmins access servers with a standard account, with no more permission than is necessary to complete their day-to-day tasks, results in the reduction or complete removal of administrator accounts from the network.

However, while this approach significantly reduces the attack surface and potential for security breaches, it has traditionally created challenges in the data center. Without a carefully considered approach to admin rights removal, sysadmins find themselves overly locked down and prevented from performing their day-to-day roles.

The solution lies in privilege management and application whitelisting technologies, which enable the effective removal of powerful administrative rights, without restricting the behavior of the sysadmin, so that security and productivity are both improved.
Defendpoint for servers

Avecto’s proactive endpoint security software, Defendpoint, allows sysadmins to perform their daily job functions in the data center, but under the security and protection of a standard user account. The technology provides the seamless elevation of tasks, applications and scripts – rather than elevating the permissions of the user. This ensures that the number of administrator accounts in the business can be dramatically reduced or removed altogether.

In addition, comprehensive reporting functionality ensures all privileged operations can be identified, with justifications provided for auditing purposes. This intelligence can be used to build and develop rules that fit the specific needs of the sysadmin role, and the business.

Removing admin rights from the network significantly reduces the attack surface and potential for security breaches. However, this approach has traditionally created challenges in the data center, causing sysadmins to be overly restricted and prevented from performing their day-to-day roles.

A more accepted approach to security is one of ‘least privilege’, where sysadmins access the server with a standard account, with no more permission than is necessary to complete their day-to-day tasks. This concept results in the reduction or complete removal of administrator accounts from the network.

“ 80% of security breaches involve privileged credentials. ”

Forrester 2016.
Features and benefits

By utilizing a single policy across all servers, organizations are able to create rules for all sysadmins logging in to a server (or group of servers), within the environment. Once logged in with standard user rights, the server policy may provide elevation, application blacklisting or application whitelisting based on specific requirements.

A powerful filtering engine ensures specific policy ‘workstyles’ can be assigned to different environments. Workstyles can be assigned to individual users, or groups, and can be time-bound so they are only effective during scheduled maintenance windows. Advanced filtering using WMI allows focused delivery of privileged tasks only to servers with a particular role(s). Workstyles can also offer levels of flexibility based on job description or seniority, where junior sysadmins and external consultants are given tighter, more regulated restrictions than more senior roles.

With a wide range of filtering options available, individuals or teams of sysadmins can be managed based on role, job function or even specific tasks, rather than as a one-size-fits-all.

Exception handling options are also established, ensuring any sysadmin trying to access restricted tools has the option of requesting access when prompted. This can be achieved by implementing challenge and response functionality, whereby the user needs to request a secure 8-digit code from the IT helpdesk to gain the access they need, all within the context of a standard user account.

The entire process can be automated with ticketing systems, and email / web alerts as well as customized with corporate branding and text, ensuring a rich and intuitive user experience, without heavy resource requirement. Importantly, the user experience is vastly improved through greater flexibility and customized messaging. This multi-level authentication on a per process level can also aid with compliance, as dictated by mandates such as the ‘never alone’ principle as stated in MAS and PCI DSS.

Example workstyles

A junior sysadmin needs access to perform some low-level maintenance tasks such as check/clear event logs, defragment and cleanup disks, etc. Privileged access to these specific tasks is granted during out-of-hours only.

A security engineer needs access to manage the servers firewall configuration. Privileged access to the Windows firewall control panel, as well the ability to restart “only” the Windows Firewall service is granted.

An external consultant needs access to manage the configuration of a VOIP server. Privileged access is granted to only the VOIP management tools and the VOIP service.

A senior sysadmin needs to diagnose a server outage, and requires access to the server to diagnose the issue. A flexible ‘on demand’ policy is assigned, allowing the sysadmin privileged and audited access to core windows debugging tools. Access to Windows services is gated with Challenge/Response, requiring authorization from a support desk.

A maintenance engineer needs to install a patch/hotfix on a server. Privileges are assigned to run the specific patch MSP only.
Appendix: Typical server use cases

There are many scenarios where Defendpoint can be deployed to provide benefits in the data center - including:

**Application elevation**
Defendpoint removes the reliance on local administrator accounts for the execution of applications that require elevated privileges. Instead, an organization can provide a focused policy to allow applications to execute under the context of a standard user account. This process allows an application to elevate securely, while conforming to Microsoft best practices.

**On-demand privilege elevation**
Through integration into the Windows shell menu, Defendpoint can be configured to replace the “Run as Administrator” option, providing specific users with the ability to elevate their privileges using an appropriate approval method. This ensures users can gain the access they need for one-off requests, without ever exposing the administrator account or password. Audits and reports on activity provide reports to monitor use.

**User Account Control (UAC) replacement**
User Account Control is designed to provide a confirmation prompt before an application can make changes to the OS. These prompts are often confusing for end users and can lead to increased demand on helpdesk teams to service their requests. Defendpoint allows an organization to harness the UAC trigger and replace standard messages with customized messages that can be configured to block, elevate or audit activity. With complete flexibility of content and branding, the messages make communication easier and improve the end user experience.

**Application control**
Application control (specifically whitelisting) is recognized as one of the most effective ways of securing a server build, preventing unknown applications from executing. With support for all common forms of script, Defendpoint can secure scripted tasks with strong SHA-1 verification and certificate verification, ensuring authorized scripts have not been modified or tampered with.
When combined with a privilege management solution that provides the flexibility of an on-demand elevation of privileges, application control can provide all the benefits of a full whitelisting solution, without the administrative overheads.

**Application blacklisting**
For restricted or unauthorized tasks, a policy can be designed to explicitly block applications or scripts from execution. By using advanced matching criteria, applications can be blocked using any combination of rules, or classifications - such as trusted ownership, racking the origin of where an application was downloaded from. Avecto always advocates application control where applicable to whitelist trusted applications and by default, prevent the unknown.

**License control**
When used in conjunction with an application control policy, it is possible to eliminate the installation and execution of unlicensed applications, providing a cost-effective method of controlling or even reducing license budgets, and ensuring you remain compliant with license mandates.

**Mitigation of “temp admin” processes**
When using the on-demand elevation feature within Defendpoint, any existing temporary admin process can be mitigated. A customized confirmation prompt is displayed based on the user’s level of access within the organization. The prompt is extremely flexible and can be configured to include a challenge and response code, over-the-shoulder authentication or self-authentication. In addition, the messages can ask for a reason for the elevation, either through an open text field or pre-populated drop-down list.

**Prevent rogue admin use**
Ensure users are able to perform effectively with standard user accounts by providing access to the applications, tasks or scripts that have been explicitly provided by the Defendpoint policy. Any application required outside the predefined list can be executed through an on-demand privilege elevation (appropriate to the user’s role), backed by full auditing functionality for full visibility.
With in-built security, Avecto’s patented anti-tamper feature prevents any changes to local privilege groups (including the administrator account/group) to prevent any user elevating their privileges. Users are also prevented from changing or altering the Defendpoint technology, ensuring the deployment is protected.

**Service control**

One of the most common administrative tasks performed on servers is the stopping and starting of Windows services. The Windows Service type allows individual service operations to be whitelisted, so standard users are able to start, stop and configure services without the need to elevate tools such as the Service Control Manager. No modifications are made to any service DACL, keeping the security and integrity of the server build intact.

**COM Elevation**

Embedded within the operating system, over 120 User Account Control (UAC) functions require COM elevation. Using Defendpoint, administrators can replace all unwanted UAC prompts with any degree of granularity. Without this feature, tasks such as managing network and advanced network settings, or changing firewall settings would require an administrator account.

**Remote PowerShell management**

When enabled, Remote PowerShell authorizes targeted sysadmins to connect remotely to a computer via WinRM with standard user credentials, which would normally require local administrator rights. Once connected, the sysadmin is then able to execute PowerShell scripts or cmdlets that Defendpoint can elevate, block or audit using a flexible rules engine. This removes the requirement for users to create a terminal connection on a remote machine which exposes more functionality than may be required to complete the task. Remote PowerShell activity is fully audited, with comprehensive reports.

**URL filtering**

Defendpoint includes a patented URL tracking feature, which tags and tracks all downloaded applications with the origin URL. These tracked downloads can then be enforced in policy to ensure only applications from approved, or reputable sources are allowed to execute - with all untrustworthy downloads being blocked and audited.
Challenge and response
This feature provides the user with a single use ‘challenge’ code that requires a matching ‘response’ approval code. Once the user has the response code from the helpdesk, they are granted access to the application in an audited and controlled manner, even in areas without network connectivity.

Applications can be approved by the helpdesk for a single use, for the remainder of the sysadmins session, or can be approved on a permanent basis.

Multiple authentication methods can be combined to create a dual authentication process, adding additional security layers to meet compliance requirements.

Delegated Run As
This feature provides a targeted, policy controlled alternative to Windows Run As, whereby applications and tasks may be executed in the context of a secondary account. The applications where Delegated Run As can be used, by whom, and also the accounts or group of accounts that can be used, are all predetermined by Defendpoint policies.

Advanced policy filtering
Defendpoint policies can be filtered to accommodate for advanced use cases associated specifically with servers. Filters can be based on Security Group membership, machine or host name, time of day/week, and can be set with a date/time to expire - which can be used in combination with identity management solutions where provisioned credentials are given a minimal shelf life.

Defendpoint supports Microsoft Remote Desktop Services and Citrix XenApp remote connections, allowing policies to be targeted at remote sessions based on the hostname or IP Address of the remote user. Privileges can then be assigned only to approved remote clients, or through specific routed IP ranges.

A powerful WMI filtering engine allows policies to be targeted at specific server infrastructures using any combination of the thousands
of properties available through WMI. For example, policies granting privileged access to IIS administration tools can be targeted at servers with the IIS role.

**Discovery of applications**
Defendpoint can be placed into a discovery or learning mode to gather information to inform the design of policies. Using its reporting tools, you can identify all applications being executed across the estate. Importantly, you can identify applications requiring administrative rights to execute. This information can then be analyzed to build a focused set of policies.

**Workflow automation**
Leveraging the scripting functionality of Defendpoint, an application that capable of triggering a script can provide instant feedback into existing workflow or management systems. When required, changes to the policies can then be automated through the PowerShell API.

**PowerShell API**
Avecto’s PowerShell API provides full policy automation. Administrators can now create and modify Defendpoint policies directly through external workflow management solutions. Through the PowerShell API, you can create and modify any Defendpoint configuration within Domain Group Policy, Local Group Policy, or any local configuration.

**Enterprise auditing and reporting**
Defendpoint Insights reporting dashboard leverages the power of SQL and SSRS to provide a breakdown of all user and application privileges. This data can be used to gain a holistic view of all application privileges across the enterprise, including trends in application demand, applications executed outside the core policy and details of user activity.

**Patch management/control**
Utilizing the on-demand privilege elevation feature, you can allow patches and updates to be applied without having to add them to a fixed policy, and importantly, without providing an administrator account. Avecto’s PowerShell API can be used to create/modify policy on a targeted set of machines, to authorize the update under specific conditions.
Third party access

Many businesses outsource certain functions to third parties, but granting admin rights to these external users is a huge risk. Defendpoint ensures third parties are able to just do the job they need to, on only the servers required, using only approved app and processes and during a specific timeframe from an approved location. This granular control and visibility makes it easy to get the job done safely.

About Avecto

Avecto is a leader in Privilege Elevation and Delegation Management. Since 2008, the company has enabled over 8 million users to successfully work without admin rights, enabling many of the world’s biggest brands to achieve the balance between overlocked and underlocked environments.

Avecto’s Defendpoint software has been deployed in the most highly regulated industries, enabling organizations to achieve compliance, gain operational efficiency and stop internal and external attacks.

About Defendpoint

Defendpoint combines privilege management and application control technology in a single lightweight agent. This scalable solution allows global organizations to eliminate admin rights across the entire business – across Windows and Mac desktops and even in the data center.

Actionable intelligence is provided by Defendpoint Insights, an enterprise class reporting solution with endpoint analysis, dashboards and trend data for auditing and compliance.

“Avecto’s software was clearly designed to make user rights management as simple as possible. The fact that it eliminates a lot of overheads, saves time and is affordably priced, makes the ROI easy to demonstrate.”

Jon Bain, Technical Lead, Client Support Group, Crutchfield